



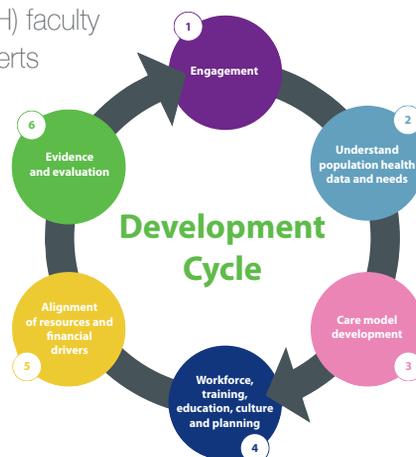
NAPC | National Association
of Primary Care



Transforming care through the PCH model

National primary care home faculty

We have a growing primary care home (PCH) faculty of more than 50 primary care and PCH experts including clinicians with hands-on expertise of delivering primary care at scale. Through this unique faculty, we can share and spread best practice from around the country. Many PCH faculty members have held senior leadership positions within the health and care system or have significant experience of working and supporting leadership development across the NHS.



NAPC difference

What makes us different is our people. As the architects of the original primary care network, we are ahead of the game, many of our PCH faculty members have already delivered primary care at scale and led and developed successful integrated care initiatives.

This means we can translate the theory into practice, providing practical help and solutions. Our team will give you the benefit of their experience and share the learning of what has and hasn't worked.

With more than 240 primary care home sites, we can link you to others who have chosen similar pathways, initiatives and care models which will enable you to accelerate your plans and succeed.

How we can support you

We recognise that primary care networks are at varying stages of maturity and have worked with PCNs at all different stages of development. Our support will be tailored to where you are and where you want to be, providing different solutions, ways of working and moving at your desired pace of change.

Faculty team members will sit down and talk to you to understand your local situation, challenges and identify your priorities. We will then put together a package of support, this is flexible - it can range from advice and practical support to help you move forward, to helping you access resources or equipping your leaders to drive change.

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We absolutely wouldn't be anywhere near where we are if it wasn't for your focus, dedication and the incredible amount of work you produce to keep us on track.

Paul Lindars, Primary Care Lead Luton CCG and PCN Development Programme Lead, Bedfordshire, Luton and Milton Keynes (BLMK) ICS

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We can support you across all of NHS England's six development support domains: organisation development and change, leadership development, supporting collaborative working, population health management, and social prescribing and community development.

Examples of how we can help:

- **Looking to adopt a population health management approach?** This is one of our key areas of knowledge and expertise. There are many primary care homes which have similar population health needs to your organisation with tried and tested models of care, giving you a blueprint that you can adapt.
- **Wanting to achieve effective team working?** Building and embedding a team-based culture is an integral part of NAPC's approach. We have many examples to share on the difference an enabling form of leadership has made to PCHs – one that is organic, locally led and empowers colleagues to be part of the change.
- **Working on developing integrated teams?** We can link you with leaders and managers who have succeeded in re-designing care models and teams to achieve more joined up integrated care. They will share with you how they encouraged people to come together and commit to a new way of working.
- **Assessing how to make the best of the new roles: clinical pharmacist and link workers?** We can help you to think differently about the best way of embedding the new roles within your team. Our team can connect you with our community of practice sites which have employed these roles for some time and can demonstrate where they've worked well as part of their multidisciplinary team.

Our expertise

NAPC are the architects of the primary care home model – the original primary care network (PCN) which has informed national PCN policy. There are more than 240 PCH sites across England, covering 10 million patients. NAPC has worked with STPs and ICSs spreading the model to one fifth of the health and care system.

Our faculty members include primary care network and primary care home leaders, GPs, nurses, allied health professionals, primary care and leadership experts, analysts, trust chief executives, organisational development experts and leaders from the voluntary sector. We also have access to our partner organisations who can bring specific knowledge and expertise.

Get in touch

For further information about how we can support your primary care network, please contact us:

Tel: **020 7636 7228**

Email: **napc@napc.co.uk**

For more information visit our website: **www.napc.co.uk**

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Operating on a small-enough scale to make relationships work is an essential facet of the 'primary care home' sites, whose experiences have informed these plans.

Investment and evolution: A five-year framework for GP contract reform to implement the NHS Long Term Plan, January 2019

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