



NAPC | National Association of Primary Care



# Primary care network support

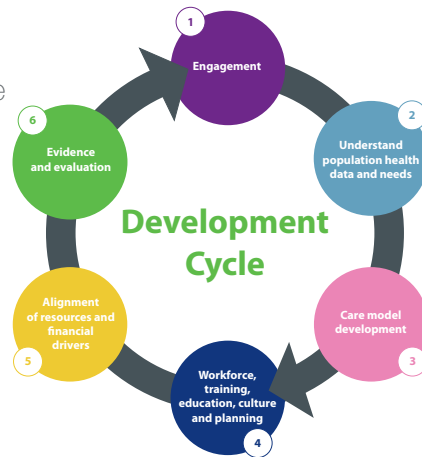


## Enabling system-wide population health

Identifying population health needs and redesigning services and teams around them is at the heart of NAPC's primary care home model and a key element of the new primary care networks.

NAPC is working with Centene UK, an international healthcare company which focusses on supporting and enabling integration.

This is an enhanced package of support for organisations across the health and care system which combines NAPC's expertise and understanding of the primary care landscape and Centene UK's integration experience and population health technology.



*Operating on a small-enough scale to make relationships work is an essential facet of the 'primary care home' sites, whose experiences have informed these plans.*

*Investment and evolution: A five-year framework for GP contract reform to implement the NHS Long Term Plan, January 2019*



## Challenges

Population health management requires segmenting the network's population into cohorts based upon their health needs, gaining an understanding of the wider determinants of health, individual behaviours and lifestyles, communities and the level of integration across the health and care system. But knowing where to start and gaining an understanding of the whole population's health needs using data from multiple sources can be challenging. As new care models are developed, teams also need to work in an integrated way across places, organisations and systems to ensure the population's health needs are met.

## How we can support you

Working together, NAPC and Centene UK can support organisations across health and care to develop around the health needs of their whole population and enable systems to work in a more integrated way, supporting clinicians with the information they need to make better informed decisions. This combined approach enables better connection between PCNs (neighbourhoods of



30,000-50,000 people) and 'place' (250,000 – 500,000) using evidence, data and system integration capability. We can:

- support PCNs to form in a way that will make them successful from the start
- help networks understand their local health needs using existing local data and combine that with system-wide data to form a coherent picture
- assist PCNs to redesign their care models, bringing in clinicians across the system, international best practice and primary care home leaders

This work will be supported by an academic learning approach including the option of study tours to Ribera Salud, primary care homes and learning sets of like minded leaders in primary care development.

## Our expertise

NAPC are the architects of the primary care home (PCH) model – the original primary care network (PCN) which has informed national PCN policy. There are more than 240 PCH sites across England, covering 10 million patients. NAPC has worked with STPs and ICSs spreading the model to one fifth of the health and care system.

We have a growing PCH faculty of more than 50 primary care and PCH experts including clinicians with hands-on expertise of delivering primary care at scale. Through this unique faculty, we can share and spread best practice from around the country.

Centene UK is a health and care organisation with a specific focus on supporting and enabling integration. We establish long-term partnerships with the NHS and other public sector organisations to improve outcomes for patients and citizens through the delivery and coordination of care.

## Get in touch

For further information about how we can support your primary care network, please contact us:

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