

NAPC Primary care zone – Thursday 20 June 2019

09.15 – 10.00	<p>Team-based working: Breaking down the barriers, new roles and MDTs</p> <p>This session will look at how to achieve high performing multidisciplinary teams (MTDs) within primary care networks and the benefits for both patients and team members – including better outcomes, reduced hospital admissions, increased staff engagement and wellbeing. The discussion will highlight best practice examples, examine the new network roles in the five-year contract and explore how they fit in the context of a population health management approach.</p> <p><i>Dr Nav Chana MBE, National PCH Clinical Director, NAPC (panel chair), Professor Ian Cumming OBE, Chief Executive, Health Education England, Dr Karen Kirkham, GP, National Clinical Advisor for Primary Care, NHS England and Clinical Lead, Dorset ICS, David Pearson, Independent Chair, Nottinghamshire ICS and Peter Edwards, Partner, Capsticks.</i></p>
11.20 – 12.00	<p>International learning</p> <p>Centene has over 25 years' experience of delivering integrated care in the US, as a provider of health plans (mainly Medicaid and Medicare). Centene serves deprived populations in 32 states. Ribera Salud, which operate successful integrated care models in Spain, is also part of the Centene family. This session will draw on the learnings from these two models with a focus on application in the UK. It will include their approach to addressing system challenges through: consistent use of data and information accessible across the system, clinical protocols setting out the level of care patients and citizens should receive, having a focus on managing patient flow through the system particularly around transitions of care and clear accountability and support for complex patients and service users.</p> <p><i>Sam Jones, CEO/President, Centene UK.</i></p>
12.00 – 12.45	<p>Drop-in clinic (during lunch)</p> <p><i>A chance to stop by the Primary Care Zone and gain advice from experts from NAPC, Centene UK and Capsticks (with NHS Resolution).</i></p>
13.00 – 13.45	<p>Primary care homes: Advanced primary care networks – impact and lessons learnt</p> <p>NAPC is the architects of the primary care home (PCH) model – the original primary care network which NHS England chief executive Simon Stevens launched in 2015 and went on to inform the development of national PCN policy. There are now more than 230 PCHs across England and many more emerging as part of NAPC's PCN development work with STPs and ICSs. Primary care home leaders will outline the difference the model has made to staff, patients and the wider health system, how they overcame the challenges and offer advice for new emerging primary care networks. The panel will also examine the future as set out in the NHS Long Term Plan and the opportunities for greater collaboration with community pharmacy and other primary care services.</p> <p><i>Dr Nav Chana MBE, National PCH Clinical Director, NAPC (panel chair), Dominic Hardy, Director of Primary Care and System Transformation, NHS England, Dr Sohail Abbas, GP and Lead, Bradford Care Alliance Primary Care Home, Dr Paul Bowen, GP and Lead, Team BDP Primary Care Home, Ash Soni OBE, President of the Royal Pharmaceutical Society and Dr Omotayo Kufeji, Newport Pagnell Medical Centre Primary Care Home.</i></p>
14.45 – 15.30	<p>The digital primary care home: Moving from extraordinary to ordinary</p> <p>Digital and tech innovation in healthcare is happening and will continue to happen at a faster pace. The primary care home approach is the ideal adopting ground for innovation, not because of its scale but because of the innovative culture it encourages and the relentless focus on the needs of the population and the clinicians that serve them. The marketplace is in its infancy but crowded with a confusing array of products which is hampering the ability of primary care to deliver a useful digital experience for patients and professionals alike. Technologies that are commonplace in other parts of our patients' and colleagues' lives are still not widely adopted in primary care. How can we go from a situation where a digital primary care home is not extraordinary but ordinary?</p> <p><i>Matthew Walker, Director of Strategy, NAPC (panel chair), Barnaby Poulton, Honorary Professor of Digital Medicine, De Montfort University, Dr Pooja Sikka, GP and Partner, TenX Health, David Farnsworth, Associate Director Integrated Care, Wye Valley NHS Trust and member of Herefordshire Integrated Care Alliance Primary Care Home and Louise Witts, Deputy Chief Executive, South West Academic Health Science Network.</i></p>
15.45 – 16.30	<p>Live feed from Confed19 main stage: The health of politics and the politics of health</p>

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- Visit our networking area at the **Health + Care Show** on 26 and 27 June in London
- Register for our next **NAPC event** 'Primary care networks – what's next?' on 10 July in London
- Attend our **NAPC Annual Conference 2019** on 9 and 10 October in Birmingham

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