

Strand four: Integration



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Primary care home: local government integration and innovation

Speakers: David Pearson CBE, Corporate Director, Adult Social Care and Health, Nottinghamshire County Council (session chair), Clare Whelan OBE, Director Dorson Transform Ltd and Steve Kell OBE, Larwood and Bawtry Primary Care Home Lead



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Engaging with local government

Clare Whelan OBE, Director, Public Policy Projects

GPS AND COUNCILLORS - COMMON AGENDAS

- 1. Rooted in local communities
- 2. Committed to the health and wellbeing of the local population
- 3. Also hold surgeries

THE ROLE OF LOCAL AUTHORITIES

More than just social care

Citizens' health and wellbeing is at its heart

- Housing
- Leisure, Sports facilities, Libraries
- Environment, Air Monitoring
- Reducing inequality
- Debt advice
- Transport and Highways

COMMUNITY REPRESENTATION

- Councillors
- Health & Wellbeing Boards
- Democratic accountability
- Reaching into the community
- Links with the third sector
- Advocates for change – or not..



WORKING TOGETHER R

Primary Care and Local Authorities - Working together:

Benefits:

- Focus on the individual as resident not patient
- Better use of professionals' time
- Reduce acute activity
- Improved use of local resource

Challenges

- Culture
- Perverse incentives
- Money
- Institutional barriers

THANK YOU



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Integrating social care and health

David Pearson CBE, Corporate Director, Adult Social Care and Health, Nottinghamshire County Council and Nottingham and Nottinghamshire STP/ICS lead

Integrating social care and health

- Distinguishing feature of our time - demography, technology and resources
- From STP to ICS
 - integrated health
 - integrated health and care
 - integrated health and wider services
- Population focus from system focus
- Unlocking capacity, smarter together



What difference does it make to real people?

- ❑ **Enhanced care in care homes** - A&E attendances down by 29%; admissions down by 23%
- ❑ **Multi-disciplinary team working in primary care** – better health and social care outcomes and reductions in costs between £2,700 and £4,446 per person; 13% more people supported at home - admissions to hospital down 12% from the cohort
- ❑ **Call for care:** crisis response within 2 hours helping to de-escalate crises
- ❑ **Housing, health and care** – importance of collaboration with [housing](#) recognised e.g. ASSIST – partnership between Mansfield District Council, CCG and Hospital Trust – improved outcomes and early discharge from hospital, 400% return on investment and £1.4m savings for NHS
- ❑ **Integrated personal commissioning** – from 85 Personal Health Budgets to 2000; 500 are joint health and social care. Nottinghamshire is an Integrated Accelerator Pilot site



Multidisciplinary Team in Primary Care

- Risk stratification
- GPs
- District nurses
- Specialist nursing staff e.g. Mental Health, Diabetes, Falls
- Social care
- Therapies
- Voluntary sector representatives



Multidisciplinary Team in Primary Care

- Redirection in hospital admissions
- Reduction in admissions to residential and nursing care
- Greater use of lower level services which maintain service users' wellbeing and independence, enabling them to remain at home
- More service users remaining at home with cheaper care packages

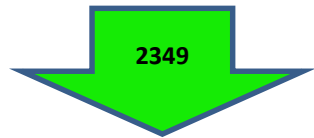


A specific example from Mid Nottinghamshire



The Nottingham and Nottinghamshire Sustainability and Transformation Partnership

Community-based clinical navigation – diverting acute activity into more appropriate clinical settings (Call for Care)



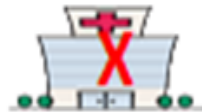
Direct episodes of care completed of which:



System Benefit
April 2016 - March 2017



Avoided Attendance*



Avoided Admission**



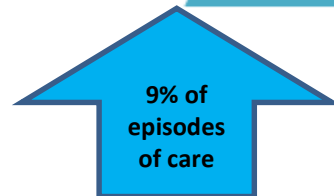
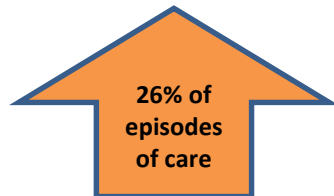
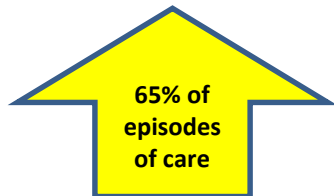
Reduced Length of Stay***

Total System Benefit:
£1,685,630

Avoided Admissions:
£1,195,350

Avoided Attendance:
£443,840

Reduction in Occupied
Bed Days: £46,440



Learning from experience

- ✓ Focus on transactional and transformative
- ✓ Success breeds success
- ✓ Making vanguards, pilots, accelerators normal for everyone
- ✓ Culture, capacity and change- it is a collaboration of the willing
- ✓ Communication – the head and the heart





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