

Strand four: Integration



NAPC
ANNUAL
CONFERENCE
2018

at  **Best
Practice**



NAPC | National Association
of Primary Care

Alzheimer's Society: integration around dementia

Speakers: Janice Le Tellier, Operations Manager, Alzheimer's Society and Dr Vish Ratnasuriya MBE, Chair, Our Health Partnership, Birmingham

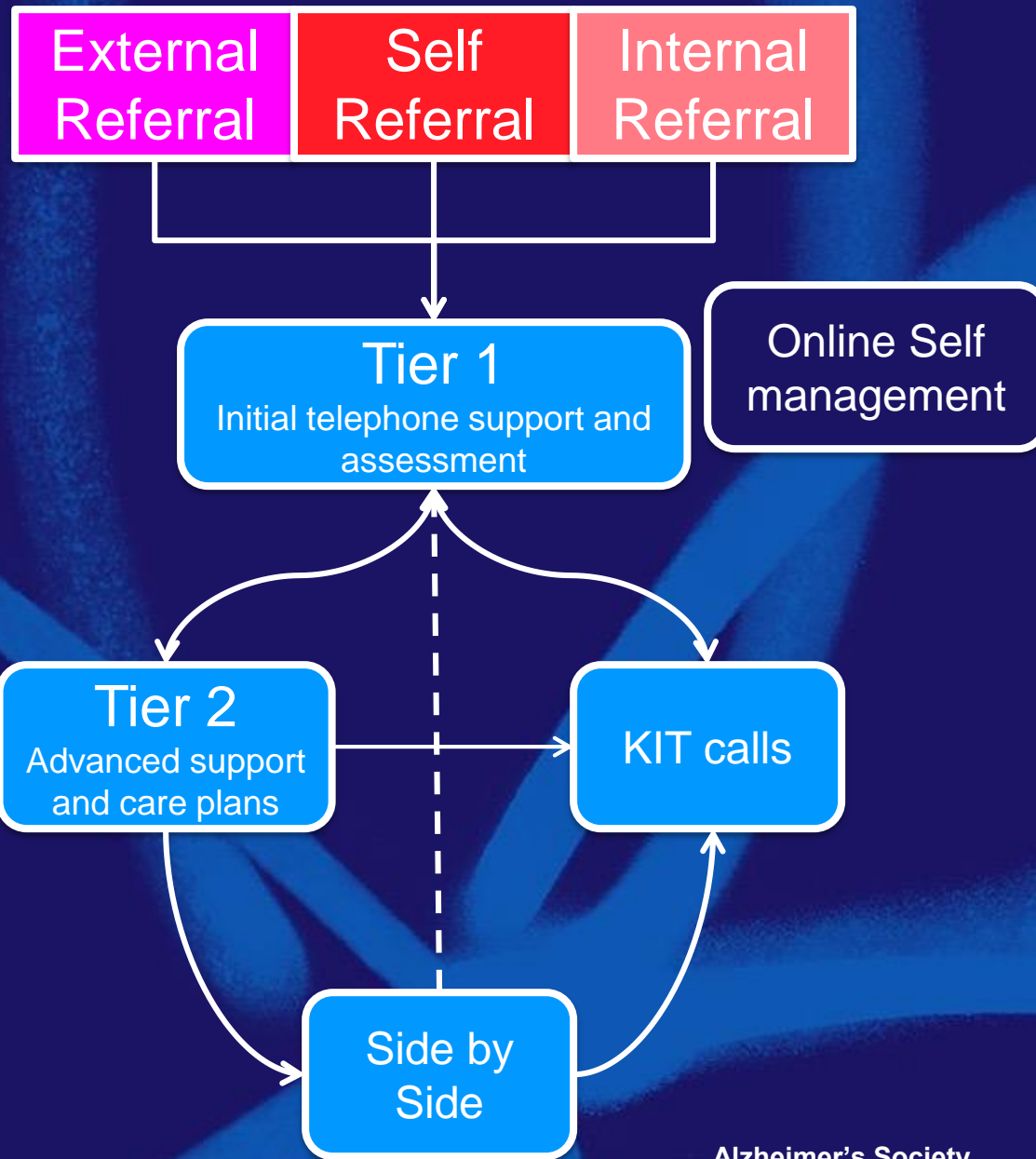


NAPC | National Association
of Primary Care

Dementia Connect

Janice Le Tellier, Operations Manager and Mary Keddy
Programme Development Manager GP Referrals
Alzheimer's Society

Dementia Connect



Diagnosis well- Our Tier 1 offer

Telephone based support to effectively identify and deliver personalised support to individuals.

- Provides a clear and easy referral pathway as part of the memory clinic team
- Provide information, guidance around assessment process
- Signposts to the best service to meet the individuals needs
- Proactive offer to all referred individuals
- Available to contact whenever needed



Living Well- Our Tier 2 offer

Planned programmes of support which deliver positive and personalised outcomes for the person affected by dementia and their families, from diagnosis to death

Tier 2

Outcome
Management

KIT call



Advice



Support



Side by Side

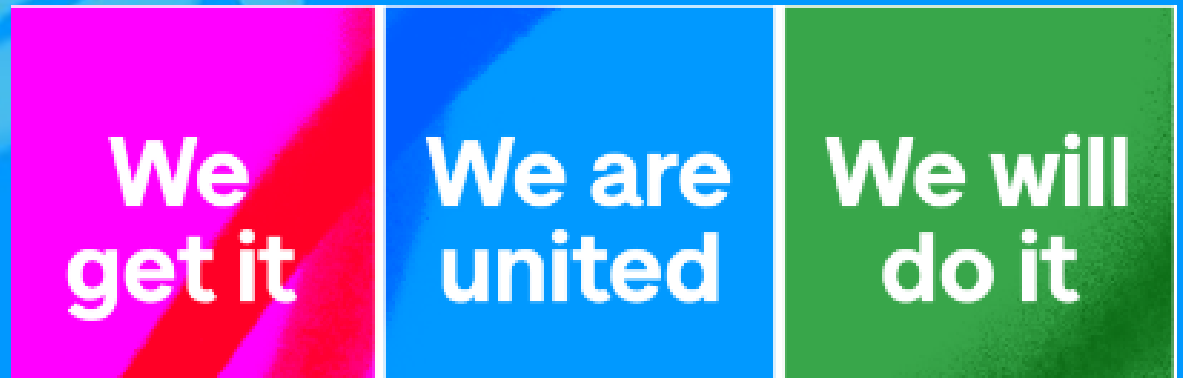


External referral

Any Questions?



- www.Alzheimers.org.uk
- Call our National Dementia helpline on 0300 222 11 22

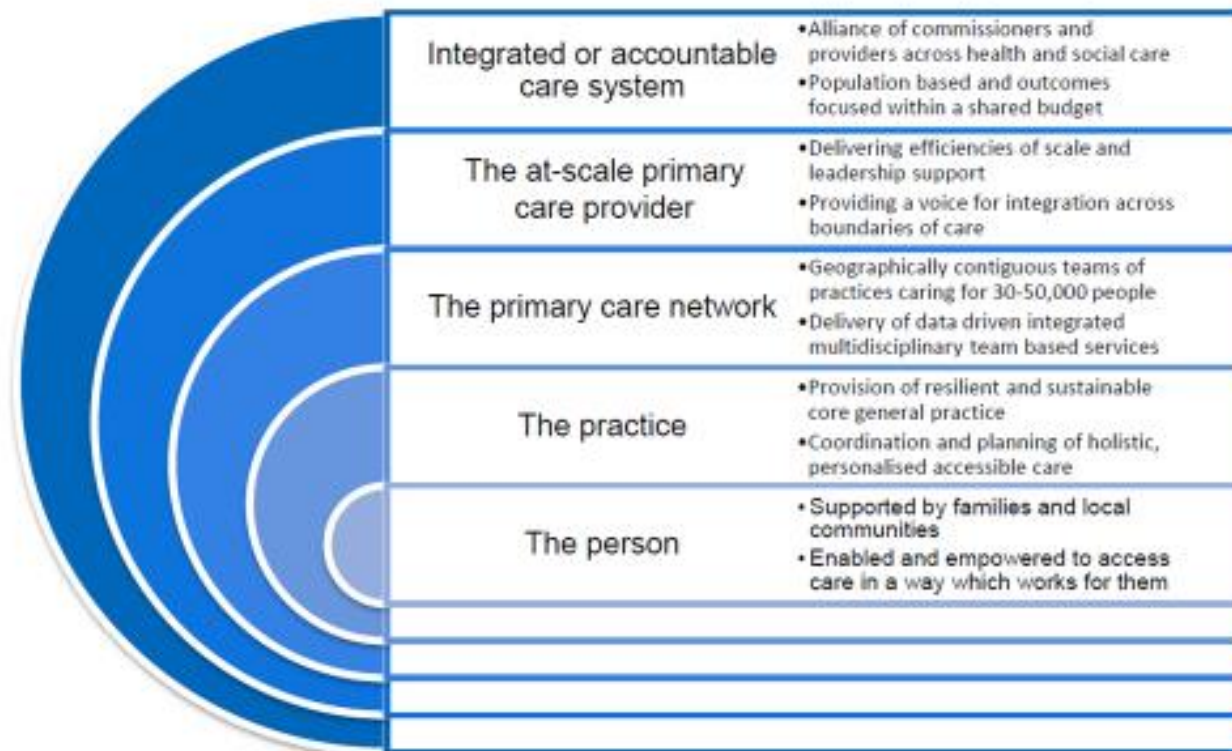




NAPC | National Association
of Primary Care

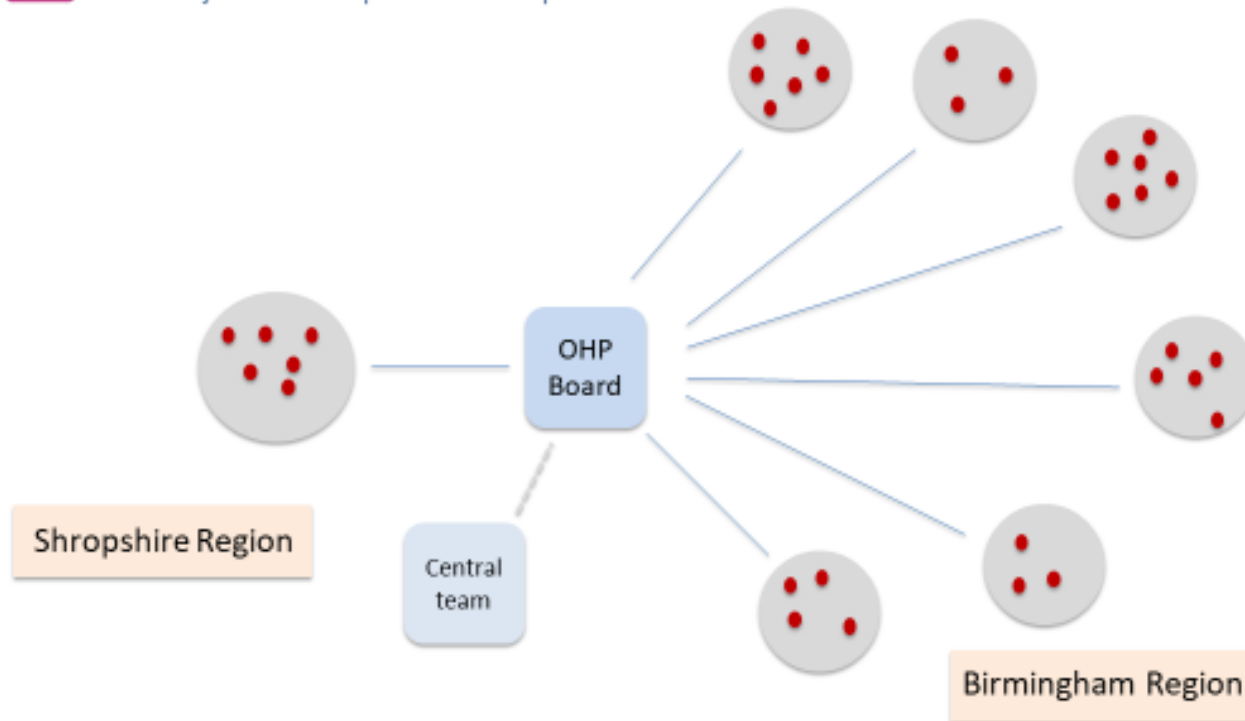
Dr Vish Ratnasuriya MBE, Chair, Our Health
Partnership, Birmingham

THE MODEL OF CARE



Our Health Partnership

OHP A healthy future for patients and practices



Practice

- Partnership culture
- Run by local partners
- Profit centre
- Operational autonomy
- CQC registered location

Locality (Network)

- Partnership culture
- Practices collaborate
- Integration footprint
- Urgent care / OOH
- Locality board oversees

OHP Board & Team

- Limited Role culture
- Delegated authority
- Creates strategy and infrastructure
- Responsible for quality and standards
- Provides services and efficiencies

Region

- Based on STP location
- STP Board representation
- Distinct commissioning systems

Stronger than a federation - but not a centrally-driven organisation with a single way of operating



NAPC
ANNUAL
CONFERENCE
2018

at  Best
Practice